

Notice of a Data Security Incident

BronxWorks Inc. (“BronxWorks”) learned that an unknown, unauthorized third party gained access to certain employee email accounts. Upon discovering the incident, we promptly secured those accounts and initiated an investigation. We engaged a forensic security firm to investigate and confirm the security of the BronxWorks email systems. The forensic investigation determined that certain email accounts and a limited number of documents stored on the SharePoint and OneDrive platforms were accessed at various times between September 1, 2023, and October 11, 2023. Based on the results of the investigation, we believe the unauthorized party may have accessed certain emails and files within those accounts. Out of an abundance of caution, we searched the email accounts for any personal information that could have been viewed, and on May 28, 2024, we learned that some personal information was contained in the accessed email accounts.

The type of information that may have been viewed varied for each individual, but could have included names, driver’s license numbers, Social Security numbers, state identification card numbers, dates of birth, tax identification numbers, passport numbers, financial account numbers, online credentials, digital signatures, health insurance information, and/or medical information.

BronxWorks has sent letters to potentially involved individuals for whom it has a valid mailing address and has arranged for complimentary identity theft protection services for those individuals whose Social Security numbers and/or driver’s license numbers were involved in the incident. To date, we have no reason to believe that any personal information has been misused for the purpose of committing fraud or identity theft, but as a precautionary measure, individuals should remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing their account statements and monitoring credit reports closely. If individuals detect any suspicious activity, they should notify the entity with which the account is maintained, and promptly report any fraudulent activity to proper law enforcement authorities, including the police and their state attorney general. Additional information regarding identity protection can be obtained at www.ftc.gov/idtheft or by calling the Federal Trade Commission at 1-877-ID-THEFT (1-877-438-4338). Individuals may also contact the FTC at: Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

We take our responsibility to safeguard personal information seriously. For further information and assistance, please call the dedicated call center BronxWorks has engaged to address questions. The call center can be reached at 855-508-6350 from 8:00 AM to 8:00 PM Central Time, Monday through Friday, excluding major U.S. holidays.