



2020 ACCOMPLISHMENTS

The mission of BronxWorks is to help individuals and families improve their economic and social well-being. From toddlers to seniors, we **feed, shelter, teach,** and **support** our neighbors to build a stronger community. BronxWorks made a difference in the lives of over 60,000 people in 2020. Our accomplishments for the year include:

FEED

- Increased the number of food distribution sites from 4 to 12 in response to the COVID-19 pandemic. The sites combined distributed 20,907 bags of food worth \$1,045,350 enabling about 12,000 individuals from 4,500 families to prepare over 125,000 meals.
- BronxWorks-run community centers, fresh food boxes, pantries, and farm stands provided low-income households with over 10,000 pounds of fresh fruits and vegetables.
- We enrolled 222 households for SNAP (Food Stamp) benefits with an annual value of \$273,809.
- BronxWorks sites served 59,116 meals to thousands of Bronx residents, including seniors, children, young adults, and people with chronic health conditions.
- About 20,000 persons benefited from food resources or nutrition education information provided by BronxWorks programs, many of whom sought services from our organization for the first time.

SHELTER

- The Homeless Outreach Team made 31,228 contacts with street homeless persons, placing 63 in permanent housing, 201 in stabilization beds, and 133 at the Living Room.
- We provided temporary shelter to 795 homeless adults at our three safe havens and the Jerome Avenue Men's Shelter.
- BronxWorks is the social services provider for The Brook and Cooper Gardens, where supportive housing services are provided for 215 previously homeless individuals.
- Our three homeless family shelters provided temporary shelter to 662 families with 2,281 people, helping 152 families with 489 people obtain permanent housing.
- Our eviction prevention programs combined kept 3,693 families with 11,891 people in permanent housing and out of the shelter system, securing approximately \$1,350,000 in arrears payments.

TEACH

- Our Children & Youth Department programs engaged 98 pre-school children and 3,628 school-aged youth.
- Our Workforce Development Department programs provided work readiness, skills certification, or financial literacy services to 2,294 persons.
- ESOL/Civics classes helped 103 people from 50 countries acquire or improve their English language skills
- 1,840 people were engaged in healthy eating and nutrition education workshops.
- BronxWorks provided 447 school-aged children with the resources needed to continue their studies throughout the COVID-19 pandemic, including 350 who were provided new access to Wi-Fi, 62 who participated in the Learning Labs initiative to give them access to the technology needed to complete their coursework, and 115 who were given Chromebooks.

SUPPORT

- BronxWorks enrolled 4,669 people without insurance into a health plan.
- A total of 341 people participated in our Care Coordination program, which helps individuals manage medications, make and keep appointments with doctors, and connects clients to social services.
- Our immigration services helped 1,210 New Americans from 76 countries retain legal residency status or become citizens.
- The Family Enrichment Program engaged 120 families with 392 children at risk of foster care intervention.
- Free income tax preparation assistance was given to 2,647 households with about 8,000 people, enabling them to secure \$3,000,000 in refunds and \$578,000 via the Earned Income Tax Credit (EITC).
- The Harm Reduction program engaged 82 persons with a history of substance abuse.
- Workforce development efforts enabled 138 working age adults and 422 youth ages 16 to 24 to secure jobs.
- Our walk-in offices and Single Stop program assisted 1,932 people, providing 1,567 consultations that led to the acquisition of public benefits worth \$631,576.
- BronxWorks' senior centers enrolled 1,888 seniors, many of whom received services during the pandemic. Case managers at our senior centers, NORCs, and other programs that serve seniors provided 4,380 hours of case assistance to 2,098 older adults.
- Our Resource Navigator program received over 8,600 referrals to support households impacted by COVID-19.